



return form

THANK YOU FOR SHOPPING WITH US

You are always welcome to call us on
+1 833 443 7877 if you have questions
about your order.


glerups
Our passion is felt

Return form

TO MAKE YOUR EXCHANGE/RETURN AS SIMPLE AS POSSIBLE, WE WOULD LIKE TO DRAW YOUR ATTENTION TO THE FOLLOWING:

- At glerups you always have a 30-day return guarantee.
- **The item must be returned unused.**
- For returns, you are responsible for all return shipping costs.
- The product must be returned with distribution.
- Customers should expect processing time of up to 7 working days from receipt of returned packages.
- Pack the item in a bag or in paper and attach this slip with the return shipment.
- Avoid glueing, taping or damaging the original product/packaging.
- Please mail your return to: glerups, Attn: Returns,
27 Pleasant St, Newfields NH 03856, USA

FIRST NAME:

SURNAME:

ORDER NO.: (WEB ORDER ID #)

MODEL RETURNING:

MODEL REQUESTED:

REASON FOR RETURN:

RETURN:

MODEL:

SIZE:

RETURN AND EXCHANGE:

REFUND OF MONEY

The purchase price will be refunded to the payment card used at the time of purchase within a few business days and no later than 30 days after glerups has received and approved the returned item. You will receive a credit note by email as soon as the money has been refunded.

GENERAL

You are always welcome to contact us by phone on: +1 833 443 7877 or at glerupsusa@glerups.com. We are open Monday-Thursday from 7 AM to 3.30 PM and Friday from 7 AM - 12 PM EST.