



Dear glerups fan, MANY THANKS for your order.

We hope you enjoy your new pair of slippers. Over the years we have found the perfect mix of wool to give your glerups a long life. We use Gotland wool from Denmark with quality crossbreed white wool from New Zealand, all of which lives up to the highest standards for uniform quality and animal welfare.

Your glerups can be worn all year round. The wool keeps you warm in the cold and cool in the heat – exactly as it does on the sheep.


Pampering you, your feet and nature.

Please share your experiences with us #myglerups #glerups

Happy greetings  
team glerups – our passion is felt



Follow us  glerups\_usa

 glerupsusa

# Return form

WEB ORDER ID: \_\_\_\_\_

## TO MAKE YOUR EXCHANGE/RETURN AS SIMPLE AS POSSIBLE, WE WOULD LIKE TO DRAW YOUR ATTENTION TO THE FOLLOWING:

- At glerups you always have a 30-day return guarantee.
- **The item must be returned unused / unworn.**
- You are responsible for all return shipping costs.
- Customers should expect processing time of up to 7 working days from receipt of returned packages. Keep your tracking number for reference.
- Pack the item in original glerups shoebox and outer box/or wrapping paper and attach this slip with the return.
- Avoid glueing, taping or damaging the original product/packaging.
- Please send your return to: glerups, Attn: Returns,  
27 Pleasant St, Newfields NH 03856, USA

**\*\*IF YOU ARE UPGRADING TO A MORE EXPENSIVE MODEL YOU WILL NEED TO PAY THE DIFFERENCE\*\***

FIRST NAME:	SURNAME:
-------------	----------

### RETURN FOR EXCHANGE

MODEL REQUESTED (EX B-01 OR SLIP ON GREY)	SIZE REQUESTED (EX. 35)		
CC # FOR UPGRADE (IF NEEDED):	EXP	CVC	VISA AMEX & Discover not accepted.
			MASTERCARD
SHIPPING ADDRESS (IF DIFFERENT THAN ORIGINAL):			

### RETURN FOR REFUND

REASON FOR RETURNING: (PLEASE CHECK ONE):	OTHER (PLEASE SPECIFY)
<input type="checkbox"/> TOO BIG	<input type="checkbox"/> DID NOT LIKE
<input type="checkbox"/> TOO SMALL	<input type="checkbox"/> ORDRED A NEW PAIR
<input type="checkbox"/> COLOR NOT AS EXPECTED	<input type="checkbox"/> WRONG ITEM

Shoe Model = A  
Slip-On = B  
Low-Boot = G  
Shoe Rubber = AR  
Slip- On Rubber = BR  
Low-Boot Rubber = GR

#### Color codes:

01 grey      05 purple      08 red  
02 charcoal      06 petrol      09 forest  
04 brown      07 cranberry      10 denim

#### Rubber sole color:

00 Honey  
02 Black  
01 Grey

### REFUND OF MONEY

The purchase price will be refunded to the payment card used at the time of purchase within a few business days and no later than 30 days after glerups has received and approved the returned item. You will receive a credit note by email as soon as the money has been refunded.

### GENERAL

You are always welcome to contact us by phone on: +1 833 453 7877 or at glerupsusa@glerups.com. We are open (Eastern Standard Time)  
Monday - Thursday 7:30 am - 3:30 PM. (Fall Hours 8:00 AM - 4:30 PM) Friday 7am - 12:30 PM.

